

## THE LOCAL GOVERNMENT DISTRICT OF PINAWA Waterline Freezing Policy

The purpose of this policy is to identify methods of managing and preventing waterline freeze-ups. This policy is for waterline freeze-up situations **only**. In alternate situations, water pipe responsibilities of property owners are as depicted in Appendix A.

With changing climate and erratic temperatures property owners of the Local Government District of Pinawa (LGD) have been encountering more water service line freeze-ups. In the event that a property loses water due to freezing, the LGD will follow the methods set out in this policy as a guide to help property owners through this circumstance.

The property owner is responsible for taking precautions to prevent interior basement or crawl space waterlines from freezing.

Once a waterline becomes frozen, the property owner is to contact the Public Works Manager for assistance. The LGD will send a staff person, at its earliest opportunity, to identify location of the freeze-up. If it is determined that the line is frozen in the basement or crawl space, the homeowner will be responsible for thawing the waterline. The resident may call a local contractor and have their service line thawed at their own expense.

If it is determined that the exterior waterline is frozen the LGD will attempt to connect a waterline to the nearest property via an above ground hose. It will be the responsibility of the homeowner to ensure the hose doesn't freeze and must return such hose to the LGD after the service line has thawed naturally. If the hose is not returned, the LGD will bill the property owner for the cost to replace such hose/hoses. In the event that a property does not have access to water from an adjacent property, via hose, the LGD will attempt to implement a temporary water tank/pump system.

In order to ensure proper water utility billings for all affected parties the LGD will take a water meter reading of effected properties and make adequate water consumption adjustments.

### Appendix A

The following illustration details water pipe responsibilities for property owners. The property owner is responsible for managing their respective water pipe.

